

The City of Tallahassee Waste Management Services offers courtesy backdoor collection for residents who are physically/medically unable to roll their garbage and recycling containers to the curb for service and have no one living at their house that can perform this for them. To apply for enrollment for the Helping Hands Service, please complete the following form and return it by mail or fax to:

Helping Hands Service  
Customer Operations  
Renaissance Center  
435 N. Macomb St.  
Tallahassee, FL 32301  
FAX: 850-891-0901

I hereby certify that I and no other member of my household are capable of placing the solid waste garbage and recycling containers at the curb/street for collection.

Name \_\_\_\_\_

Address \_\_\_\_\_

Utility Account Number \_\_\_\_\_ Phone Number \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

To Be Completed By Your Physician

It is my professional opinion that Mr./Ms./Mrs. \_\_\_\_\_  
is physically/medically unable to place garbage and recycling containers at the street or curb for collection.  
If this status is based on a temporary condition, please indicate the date that the condition is expected to be  
resolved \_\_\_\_\_ (date).

All Helping Hands Service customers must complete and return an enrollment/certification form annually.

Signature of Physician \_\_\_\_\_ Date \_\_\_\_\_

Name (print or type) \_\_\_\_\_

Address \_\_\_\_\_ Phone \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

All forms must be completed and returned within 45 days of Helping Hands Service enrollment/initiation.  
Accounts that do not return certification in this period will be placed on standard curbside service. Please call  
850-891-4968 if you need additional assistance.

NOTE: Your garbage and recycling containers must be accessible (not inside a fence, garage or carport), and visible from the street  
by 6:30 a.m. on the collection day. Falsification of information will be grounds for termination of the Helping Hands Service and  
you may be required to repay for the services provided.